



ALL CREATURES LLC
6572 WILLIAMS RD. ROME, NY, 13440

As of August 1st, 2021.

- Daycare prices will be increasing to \$25.00 per day of over 5 hours, and half day daycare will be \$17.00 for under 5 hours. Boarding rates will stay the same at \$25.00 per day and Stay and Play will be \$33.00 per day.
- Grooming will also be increasing \$3.00 each to each service rendered except for nail trims only.
- Daycare attendees need to be picked up by the close of business day. Any dog picked up late will receive a \$15.00 late charge to their daily total. Boarding clients late for pickup will also receive a \$15.00 late fee added onto their stay.
- **THERE WILL BE NO RETRACTABLE LEASES ALLOWED TO BE USED IN THIS FACILITY.** Please be sure to bring your dogs in with a standard leash.
- **Holiday stays:** If your dog stays during a major holiday such as Easter, 4th of July, Christmas, Thanksgiving etc. The day of the holiday you will receive a \$10.00 Holiday fee. This is to help give our attendants a larger wage rate for coming in on holidays to care for your animals.
- **Daycare packages:** With the increase in daycare charges our packages are also increasing. A 10-day pass will now be \$215.00 which includes the tax. A 20-day pass will now be \$420.00
- **Boarding deposits:** These deposits are non-refundable. They can be used as a credit IF your stay were cancelled within the required 72-hour time frame. All cancellations that are not cancelled within 72 hours will be responsible for your entire stay. Just as you would a hotel room. All new clients will need to pay for their entire stay at the time of booking as their deposit.
- **Additional Animal charges:** If your dog/cat becomes a non-candidate for boarding or grooming while in our facility by showing aggression. You will be called immediately to retrieve the said dog/cat. If you do not do so in a timely manner, you will receive a \$15.00/day, additional animal charge to your bill.